



CERTIFICATE

*This is to Certify that the
Information Technology Service Management System
of*

ABM KNOWLEDGEWARE LIMITED

**ABM HOUSE, PLOT NO. 268, LINKING ROAD, BANDRA
(WEST) MUMBAI- 400050, INDIA**

**has been independently assessed and is compliant
with the requirements of**

ISO 20000-1:2011

This Certificate is applicable to the following product or service ranges:

**DESIGN, DEVELOPMENT, IMPLEMENTATION, MAINTENANCE, SUPPORT,
CONSULTING, BPR, CHANGE MANAGEMENT, TRAINING & CAPACITY
BUILDING AND TECHNICAL SUPPORT OF IT/SOFTWARE AND
RELATED INFORMATION TECHNOLOGY SERVICES AND
INTERNAL SUPPORT DEPARTMENTS**

Certificate No.: IN82587F

IAS UID No.: MSCB-132-6446

Date of initial registration	07 May 2018
Date of this Certificate	11 May 2018
Surveillance audit on or before	06 May 2019
Recertification Due / Certificate expiry	06 May 2021

**This Certificate is property of LMS Certifications and remains valid
subject to satisfactory surveillance audits.**

Director

For verification and updated information concerning the present certificate visit to www.lmscert.com
This Certificate is the property of LMS Certification Limited and shall be returned immediately when demanded.



ACCREDITED
Management Systems
Certification Body
MSCB-132

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